



BlueCross BlueShield
of Illinois

February 20, 2009

To whom it may concern:

Deborah Chima and, Chambers Consulting have provided excellent training to Health Care Service Corporation (Blue Cross Blue Shield of TX, IL, OK and NM). This training has been provided in the areas of Leadership, Teambuilding and Professional Development.

Deborah's training was always presented with much quality and enthusiasm. She has become one of Health Care Service Corporation's most requested instructors.

I can confidently recommend Deborah Chima, and Chambers Consulting as a solid and reliable vendor, and experts in their field.

Sincerely,

A handwritten signature in blue ink that reads "Vonda Tyson".

Vonda Tyson
Learning & Talent Consultant
Healthcare Services Corporation
Internal Operations Learning & Talent
Blue Cross Blue Shield of TX, IL, OK & NM
Vonda_Tyson@bcbstx.com
(972) 766-7120 office
(972) 766-7151 fax